

# KitchenAid®

## Ultra Coffee Maker 12-Cup

Instructions



1-800-541-6390  
Details Inside

# Hassle-Free Total Replacement Warranty

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We're so confident the quality of our products meets the exacting standards of KitchenAid that, if your coffee maker should fail within the first year of ownership, KitchenAid will arrange to deliver an identical or comparable replacement to your door free of charge and arrange to have your "failed" coffee maker returned to us. Your replacement unit is covered by our one year full warranty. Please follow these instructions to receive this quality service.



**If you reside in the United States** and your KitchenAid® Coffee Maker should fail within the first year of ownership, simply call our toll-free Customer Satisfaction Center at **1-800-541-6390**, 8 a.m. to 8 p.m., Monday through Friday, 9 a.m. to 3 p.m., Saturday, Eastern Time.

Give the consultant your complete shipping address. (No P.O. Box Numbers, please.)

Give the consultant your complete model and serial number.

KitchenAid will arrange to deliver a replacement coffee maker and have your "failed" coffee maker returned to us.

Put your "failed" coffee maker in the original shipping carton along with a sheet of paper with your name and address on it, and a copy of the proof of purchase (register receipt, credit card charge slip, etc.)

The consultant will also identify the Authorized Service Center nearest your location.

## Product Registration Card

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Before you use your coffee maker, please fill out and mail your product registration card packed with the unit. This card will enable us to contact you in the unlikely event of a product safety notification and assist us in complying with the provisions of the Consumer Product Safety Act. **THIS CARD DOES NOT VERIFY YOUR WARRANTY.**

Keep a copy of the sales receipt showing the date of purchase of your coffee maker. **PROOF OF PURCHASE WILL ASSURE YOU OF IN-WARRANTY SERVICE.**

Please complete the following for your personal records:

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date Purchased \_\_\_\_\_

Store Name \_\_\_\_\_



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### **Your safety and the safety of others is very important.**

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to hazards that can kill or hurt you and others.

All safety messages will be preceded by the safety alert symbol and the word “DANGER” or “WARNING.” These words mean:

**! DANGER**

**You will be killed or seriously injured if you don't follow instructions.**

**! WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



# IMPORTANT SAFEGUARDS

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When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons including the following:


1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electric shock, do not place cord, plugs or appliance in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to an authorized service facility for examination, repair or adjustment.
7. The use of an accessory not evaluated for use with this appliance may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Do not use this appliance for other than its intended use.
12. Do not use appliance without lid properly placed on container.
13. The container is designed for use with this appliance. It must never be used on a range top.
14. Do not set a hot container on a wet or cold surface.
15. Do not use a cracked container or a container having a loose or weakened handle.
16. Do not clean container with cleansers, steel wool pads, or other abrasive material.
17. This product is designed for household use.

## SAVE THESE INSTRUCTIONS



## KitchenAid® Coffee Maker Warranty – USA

This warranty extends to the purchaser and any succeeding owner for coffee makers operated in the 50 United States and the District of Columbia. For units operated in Puerto Rico, the Standard First Year Warranty applies (see page 6) and is a Limited Warranty because you must pay to ship the coffee maker to an Authorized KitchenAid Service Center.

<b>Length of Warranty:</b>	<b>KitchenAid Will Pay For:</b>	<b>KitchenAid Will Not Pay For:</b>
One Year Full warranty from date of purchase.	 Total Replacement Policy. (See page 2 for details.) OR Replacement parts and repair labor costs to correct defects in materials and workmanship. Service must be provided by an Authorized KitchenAid Service Center.	A.Repairs when coffee maker is used in other than normal home use. B.Damage resulting from accident, alteration, misuse, abuse or failure to properly maintain and decalcify unit according to instructions contained in the Use and Care Guide. C.Any shipping or handling costs to deliver your coffee maker to an Authorized Service Center. D.Replacement parts or repair labor costs for coffee maker operated outside the 50 United States, the District of Columbia or Puerto Rico.

**KITCHENAID DOES NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## How To Arrange For Service – USA Only

If the coffee maker is operated in the 50 United States or the District of Columbia, you may use either the Hassle-Free Total Replacement Warranty program or our Standard First Year Warranty program. (See pages 2 and 6.)

Residents of Puerto Rico must use the Standard First Year Warranty program. *You may also use the information listed under Standard First Year Warranty to arrange for service after your warranty expires.*



## Standard First Year Warranty

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### **(Required Warranty Service for Puerto Rico)**

Take the coffee maker or ship prepaid and insured to the nearest Authorized Service Center (nearest Authorized Service Center location can be obtained by calling **1-800-541-6390**, 8 a.m. to 8 p.m., Monday through Friday, 9 a.m. to 3 p.m., Saturday, Eastern time.) Your repaired coffee maker will be returned to you prepaid and insured. During the warranty period, all local service must be handled by an Authorized KitchenAid Service Center.

After the warranty period you may use any servicer you like, but we recommend Authorized KitchenAid Service. If you are unable to obtain satisfactory service in this manner, contact the Customer Satisfaction Center, KitchenAid Portable Appliances, P.O. Box 218, St. Joseph, Michigan 49085-0218. Call toll-free: **1-800-541-6390**, 8 a.m. to 8 p.m., Monday through Friday, 9 a.m. to 3 p.m., Saturday, Eastern time.

## How To Arrange For Service – Outside The USA

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To arrange for service for units operated outside the 50 United States, District of Columbia and Puerto Rico, consult your local KitchenAid dealer or the store

where you purchased the coffee maker for information on how to obtain service locally.

## If You Need Service or Assistance

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**KEEP A COPY OF THE SALES RECEIPT SHOWING THE DATE OF PURCHASE. PROOF OF PURCHASE WILL ASSURE YOU OF IN-WARRANTY SERVICE.**

**If your coffee maker should malfunction or fail to operate, check the following:**

- Is the coffee maker plugged in?
- Is the fuse in the circuit to the coffee maker in working order? If you have a circuit breaker box, be sure the circuit is closed.

- Unplug the coffee maker for 30 seconds to reset the control, then plug it in again.
- If the coffee maker is not at room temperature, wait until unit reaches room temperature and retry.
- If the problem is not due to one of the above items, see “Warranty” on page 5.
- **DO NOT** return the coffee maker to the retailer. Retailers do not provide service.



## How To Obtain Service

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### **HOW TO OBTAIN SERVICE FOR UNITS OPERATED IN THE 50 UNITED STATES, DISTRICT OF COLUMBIA AND PUERTO RICO**

1. Call toll-free **1-800-541-6390** to arrange for service, or write to:  
Customer Satisfaction Center,  
KitchenAid Portable Appliances,  
P.O. Box 218, St. Joseph, MI  
49085-0218.
2. Look in your local phone directory Yellow Pages, under "Appliances, Small - Repair and Service."
3. Parts and Attachments for your coffee maker can also be obtained by calling **1-800-541-6390**.

## Electrical Requirements

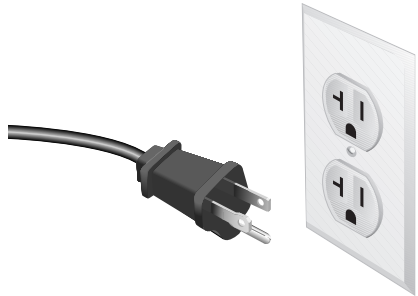
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Volts: 120 A.C. only  
Hertz: 60

Note: Your coffee maker has a 3-prong grounded plug. To reduce the risk of electrical shock, this plug will fit in an outlet only one way. If the plug does not fit in the outlet, contact a qualified electrician. Do not modify the plug in any way.

A short power-supply cord is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.

Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the appliance.





## Coffee Maker Features



Specifications subject to change without notice.





## Coffee Maker Features

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**Water Tank** holds up to 56 oz. (1.65 L) (to maximum fill line) of fresh water – enough to make twelve cups of coffee.

**Water Tank Lid** lifts for easy filling.

**External Water Level Indicator** provides an easy way to fill tank with the right amount of water for the number of cups of coffee you wish to make.

**Internal Water Level Indicator** on the inside wall of the tank shows amount of water in tank in two-cup increments.

**Coffee Strength Control** adjusts coffee strength from mild to robust, so you enjoy coffee just the way you like it.

**“Time Since Brewing” Display** shows time elapsed since coffee was brewed ... no more stale, bitter coffee.

**ON/OFF Control with Indicator Light** shows at a glance that the coffee maker is operating.

**1-to-3-Cup Setting** ensures fresh coffee flavor even when brewing just a cup or two.

**Automatic Pause & Pour Valve** lets you enjoy your day’s first cup of coffee without waiting for the entire carafe to brew. Simply remove the carafe, pour a cup, and then return the carafe to the coffee maker within 30 seconds. When the carafe is removed, coffee is still brewing, only the flow into the carafe has been paused.

**Swing-Out Brew Basket with Removable Filter Holder** provides easy insertion and removal of paper filter.

**Optional Gold Tone Permanent Filter** (sold separately) is designed for easy insertion in and removal from the Filter Holder also. A paper filter is not used with the Gold Tone Permanent Filter, whose gold tone finish on stainless steel delivers dependable long-term performance.

**Carafe with Ergonomically Correct Handle** is designed for easy, dripfree pouring. Flavor Saver Carafe Lid helps maintain coffee flavor.

**Automatic Shutoff** stops coffee maker operation after two hours.

**Unique Charcoal Filter** removes chlorine and other foreign particles from tap water for better tasting coffee. When household water supply is filtered, filter need not be used.

**Unbleached Paper Filters** hold ground coffee, maximize coffee flavor. Ten #4 cone filters included.



# Operating Your Coffee Maker

Good quality water is vital to the brewing of good coffee, so it is important to follow these recommendations when using your KitchenAid® Coffee Maker:

- Use fresh tap water or filtered water only; distilled or spring/mineral water is NOT recommended.
- Remove calcium build-up from your coffee maker regularly.

## BEFORE USING YOUR COFFEE MAKER

Before making your first carafe of coffee and every time you install a Charcoal Filter, run your new KitchenAid® Ultra Coffee Maker through a complete cycle with water only. Wash removable parts in hot, soapy water; rinse with clean hot water and dry. (Removable parts are dishwasher safe.) DO NOT use a scouring pad to clean the Carafe; simply rinse it with warm water.

## USING THE UNIQUE CHARCOAL FILTER

Since most tap water is chlorinated, you will probably want to use the Unique Charcoal Filter when using your coffee maker. The filter reduces the chlorine and other foreign particles in water and is for use only with municipally treated tap water or well water that is regularly tested for contaminants. The filter is in a cartridge which is inserted in the Filter Well at the bottom of the Water Tank. Install the filter before making your first carafe of coffee. NOTE: Use of the Unique Charcoal Filter is optional; the coffee maker operates with or without the filter.

1. Remove the container from its plastic wrap.

2. Place the filter cartridge in a separate container filled with fresh, cool water; the cartridge should remain in this water for 10 minutes.
3. Lift the Water Tank Lid.



4. Place the filter cartridge in the Filter Well at the bottom of the Water Tank. Give the cartridge a slight push to make sure it fits snugly in the Filter Well.
5. Each time you install a new filter cartridge, run the coffee maker through a complete cycle using the maximum amount of clean, cool water before brewing coffee.
6. Replace the Charcoal Filter every three months under normal usage (more often for units with heavy usage.) A handy indicator under the Water Tank Lid can be set to remind you when to change the cartridge. For example, if you install the filter in January set the indicator at "4" as a reminder to change the filter three months later in April, the 4th month.



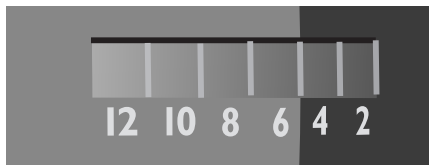


## Operating Your Coffee Maker

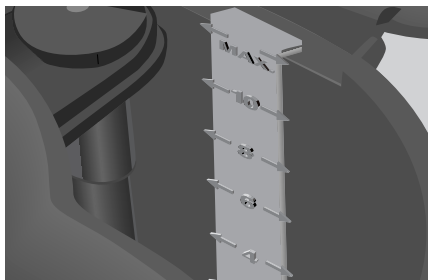
<b>⚠ WARNING</b>	
	<b>Electrical Shock Hazard</b>
	<b>Plug into a grounded 3 prong outlet.</b>
	<b>Do not remove ground prong.</b>
	<b>Do not use an adapter.</b>
	<b>Do not use an extension cord.</b>
<b>Failure to follow these instructions can result in death, fire or electrical shock.</b>	

### TO MAKE COFFEE

1. Lift the Water Tank Lid and fill the Water Tank with the fresh, cool water needed to make the number of cups you want. A Water Level Indicator just in front of the Water Tank Lid shows the amount of water in the tank, in cups, or use the Water Level Indicator located inside the Water Tank.



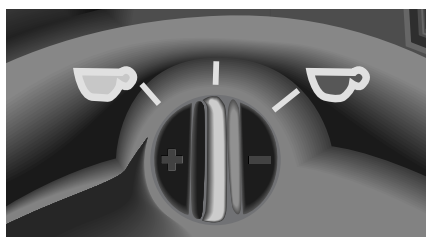
External Water Level Indicator



Internal Water Level Indicator



2. Swing out the Brew Basket.
3. Insert a #4 cone paper filter in the Brew Basket. NOTE: To ensure proper fit, be sure to fold over the bottom and side crimps of the filter.
4. Fill the filter with one rounded scoop of ground coffee for each cup you are making, using the included scoop. Use more ground coffee for a stronger brew, less for weaker. The Coffee Strength Control at the front of the Water Tank Lid can also adjust coffee strength; turn it to the left for stronger coffee, to the right for weaker.

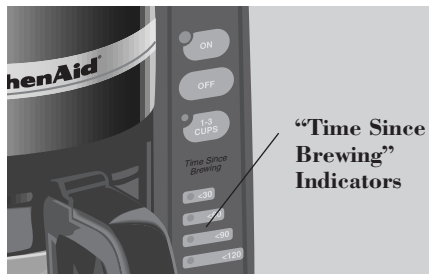


5. Swing the Brew Basket back into position; it should snap into place. NOTE: Make sure the tab at the back of the Brew Basket snaps into the slot at the front of the Water Tank; if the basket is not firmly in position it could swing out during brewing, splashing hot water.
6. Close the Water Tank Lid.



## Operating Your Coffee Maker

7. Touch the ON button; the red light will go on and brewing will start.



8. When brewing is completed the Warming Plate will hold coffee at serving temperature (about 180°F) for two hours; the red light will stay on. The “Time Since Brewing” Indicators show the time since coffee was brewed in 30-minute increments. At the end of two hours, the coffee maker will shut off automatically and the red light will go off. If you wish to keep the coffee hot for a longer period, push the ON button again. (NOTE: The “Time Since Brewing” Indicators will be reset.)
9. When making several carafes of coffee, always turn the coffee maker off and allow to cool for five minutes before starting the next carafe.

**NOTE:** Several indications that your coffee maker needs to be decalcified:

- It takes longer than 10 minutes to brew 12 cups of coffee.
- Excessive steam around the lid of the Brew Basket during the brewing cycle.
- Water in the Water Tank after the “<30 Time Since Brewing” Indicator Light comes on.

If any one or more of these indications are present, see page 13, “How to Remove Calcium Buildup from your Coffee Maker.”

### USING THE OPTIONAL KITCHENAID™ GOLD TONE PERMANENT FILTER

The Gold Tone Permanent Filter is designed for easy installation in the Filter Holder. Do not use a paper filter with the Gold Tone Permanent Filter.

1. Insert the Gold Tone Permanent Filter into the bottom of the Filter Holder.
2. Use the desired amount of a medium to coarse grind coffee; a very fine grind may clog the filter. Place the ground coffee in the center of the filter to ensure complete wetting and to help prevent overflowing.
3. After each use, rinse the filter under running water.

### HOW TO CLEAN YOUR GOLD TONE PERMANENT FILTER

After several uses, clean the filter with a soft brush or sponge. Avoid using abrasive cleansers or steel wool pads, which could damage the filter screen. The filter can also be cleaned in the top rack of the dishwasher.



## Care and Cleaning

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### HOW TO CLEAN YOUR COFFEE MAKER

1. Unplug the coffee maker.
2. Removable parts (Brew Basket and Glass Carafe and Lid) can be washed in hot, soapy water and rinsed with hot water. To clean other parts, wipe with a damp cloth. Removable parts can also be washed in the upper rack of the dishwasher. DO NOT use a scouring pad or other abrasives to clean the interior of the Carafe.

### HOW TO REMOVE CALCIUM BUILDUP FROM YOUR COFFEE MAKER

Calcium deposits from water can build up in your KitchenAid® Coffee Maker and should be removed to maintain brewing efficiency and coffee quality. As a rule of thumb, calcium buildup should be removed every three months. Local water conditions or use of the coffee maker more than once a day may require more frequent descaling.

1. Remove the Unique Charcoal Filter and, if used, the Gold Tone Permanent Filter from the coffee maker. DO NOT put a paper filter or ground coffee in the Brew Basket.
2. Use a descaling agent or vinegar to remove calcium deposits.

#### When using a descaling agent:

1. Following the instructions on the package for the amounts of descaling agent and water to use, run the coffee maker through a complete cycle.
2. If any descaling agent and water solution remains in the Water Tank after the “<30 Time Since Brewing” Indicator Light comes on or if the cycle takes longer than nine minutes to complete, turn the coffee maker off

and allow to cool for five minutes, then press the ON pad and let it run through another cycle. Continue this process until the Water Tank is empty. Discard used solution and, using new solution, run through the cleaning cycle again. Repeat these steps until the Water Tank is completely emptied of the cleaning solution in one cycle, in nine minutes or less.

3. Turn off the coffee maker and allow to cool for five minutes.
4. Run the coffee maker through two cycles using fresh, cool water. Discard the water after each cycle.
5. Wash the Brew Basket, Glass Carafe and Lid in hot, soapy water. Rinse with hot water.

#### When using vinegar:

1. Run the coffee maker through two cycles, using a mixture of six cups of vinegar and six cups of water in each cycle. Discard the mixture after each cycle.
2. If any vinegar and water mixture remains in the Water Tank after the “<30 Time Since Brewing” Indicator Light comes on or if the cycle takes longer than nine minutes to complete, turn the coffee maker off and allow to cool for five minutes, then press the ON pad and let it run through another cycle. Continue this process until the Water Tank is empty. Discard used mixture and, using a fresh vinegar and water mixture, run through the cleaning cycle again. Continue this process until the Water Tank is completely emptied of the vinegar and water mixture in one cycle, in nine minutes or less.



## Care and Cleaning

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3. Turn off the coffee maker and allow to cool for five minutes.
4. Run the coffee maker through two more cycles using fresh, cool water. Discard the water after each cycle.
5. Wash the Brew Basket, Glass Carafe and Lid in hot, soapy water. Rinse with hot water.

### **REPLACEMENTS**

Order replacement Carafe, Gold Tone Permanent Filter, or Unique Charcoal Filter from your KitchenAid retailer or call the KitchenAid Customer Satisfaction Center 1-800-541-6390.





FOR THE WAY IT'S MADE.™

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